



COVID-19 Guidelines for Family/Visitors

Adult Waiver Homes

Beginning, **June 1, 2020** and until further notice, the following guidelines apply to all family and other visitors to Damar's Adult Waiver Homes.

General Visitation Process/Precautions

- Family Time and approved visits may occur in designated areas **outside of the Home**, adjacent to the home – including front and back porch areas or designated outside gathering areas in the client's living community. Until further notice, **no visitors or family members will be allowed to enter the Home.**
- Family or approved visitor time is **not permitted to occur in vehicles.**
- Family/Visitors are asked to not hand off items to clients. **Please do not provide gifts, food, etc.**
- **More than one family/visit will not occur at the same time.** As such, it is important that these times be scheduled in advance so that they do not overlap with another client having time with family.

Schedule Ahead

- Family time is a priority for Damar. To schedule a time, please call the home directly. Family/caregiver time is **required to be scheduled in advance.** Families can schedule no sooner than one (1) week in advance. Each time must be scheduled individually. Damar is not able to schedule multiple or standing family time. **Family time is limited to no more than one (1) hour** to allow for adequate cleaning and sanitation, to limit the amount of people traffic, to control for social distancing, and to limit possible times of exposure.
- Family members/visitors will be asked to remain in their vehicles until the designated time – or until the family/visit time can begin. Family members are asked to not come to the front door. Rather, please call and let the staff know that you have arrived for your scheduled time and you will be directed to the designated outside space.

Screening

- Upon arrival, in addition to a warm welcome, family/visitors will undergo **temperature screening. This should occur before a family member or visitor exits their vehicle.** Visitors whose temperature exceeds thresholds (100 Fahrenheit) will be directed to leave and resume only virtual contact with their loved one.

Family/Visitors

- No more than **two (2)** approved family/visitors **over the age of 18** will be permitted. No children will be permitted to have contact with clients at this time.
- Family/Visitors may not come and go during visitation times. Once the visit time has started, it cannot be restarted. **The family member or visitor cannot leave and return the same day.**
- **Bathroom facilities will not be available** to family members/visitors.

Personal Protective Equipment

- All family/visitors will be required to wear a **surgical-grade face mask.** Cloth masks are not acceptable. If needed, Damar will provide hand sanitizer and a surgical mask at the time of temperature screening. Frequent **hand sanitation is required.**
- Clients will be prompted/assisted to use approved hand sanitizer before starting a visit. **Clients will also be provided with a face mask** for the visit time and will use the mask consistent with their ability to do so independently.
- **Outside visit areas will be sanitized per protocols** after each family/visitor contact.

Staff Supports

- Family time will not be supervised unless required by a Court or requested by the family member.

Social Distancing

- Physical contact should be limited. **Social distancing is required.**